

TELADATA

Consultants for Converging Technologies

Verity, Inc.
IT RELOCATION
Calgary, Alberta CANADA

PROJECT DESCRIPTION

IT Infrastructure Consulting and Project Management

IT Relocation Management

Voice Communications Consulting and Project Management



OVERVIEW

Verity, Inc., a leader in business search software headquartered in Sunnyvale, CA, was experiencing growing pains at its Calgary office in Alberta, Canada. This growth spurred relocation to two floors of a high-rise building in downtown Calgary. **TELADATA** was engaged to collaborate with the project design team and offer its expertise on telecommunications and IT infrastructure issues.

THE CHALLENGE

Since the activities of the Calgary office were closely tied to the software development work done at the California headquarters, the new facility had to follow the server room standards set at the corporate office. In addition, corporate data and voice cabling standards had to be implemented in order to create continuity between the two locations. Verity also wanted help selecting and installing a new phone system for their call center in their new facility.

THE SOLUTION

TELADATA began by coordinating voice and data requirements between the architect, general contractor, electrical engineer and furniture vendor and then documented this process in meticulous detail in AutoCAD drawings and digital photos. **TELADATA** ensured that corporate standards were upheld at the Calgary office so that communication and data exchange would be smooth, seamless and integrated. **TELADATA** was responsible for the environmental design, coordination, and installation management of a new PBX system and call center. **TELADATA** also developed a voice and data Request for Proposal, which was used to assist in the selection of a cabling vendor in the Calgary area. Along the way, **TELADATA** conducted frequent site inspections to guarantee the quality of the installation and consistency with the documentation it had prepared. **TELADATA** also supplied on-site staff coverage for the move to the new facility which resulted in a smooth technology transition for the software development group.

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