

TELADATA

Consultants for Converging Technologies

ADDISON AVENUE FEDERAL CREDIT UNION (formerly HP Credit Union) BRANCH OFFICE DISCOVERY, IT DESIGN, & CORPORATE HEADQUARTERS RELOCATION Palo Alto, CA

PROJECT DESCRIPTION

IT Infrastructure Consulting and Project Management
Data Center and IT Relocation Management
Data Center Design and Budgets
Voice Communications Consulting and Project Management



OVERVIEW

When Hewlett Packard Federal Credit Union changed its charter to offer services to the general public it ended corporate sponsorship from HP and formed the Addison Avenue Federal Credit Union. HPFCU's were located on HP campuses all over the U.S. (and Puerto Rico) and all 34 branch offices needed to be separated from Hewlett Packard in a very short period of time. **TELADATA** was hired to assist Addison in completely separating its telecommunications, data communications, and all other aspects of its Information Technology from HP and create new standards.

THE CHALLENGE

TELADATA first traveled to all 34 branches in the US to conduct branch office discoveries. Each HP campus has very high security practices and all project managers had to receive special clearance in each location before beginning the project. The TELADATA team needed to identify all aspects of the current infrastructure, as well as meet with branch personnel and IT and Facilities staff from HP. HP preferred vendors were interviewed by TELADATA to verify that they could handle the magnitude of the job. TELADATA performed site assessments, documented assets and configurations, and determined ownership and responsibility for all IT and phone equipment. TELADATA was also put in charge of the telecommunications national strategy and needed to set standards and establish procedures for telecom going forward. At the same time Addison Avenue needed to relocate their headquarters and build a new data center to support these new IT and Telecom changes. The project was on a very aggressive timeline and Teladata needed to get Addison separated and functioning on their own in 6 months.

THE SOLUTION

TELADATA became a seamless part of the Addison Avenue team and lead the separation of the physical layers of IT and Telecom from Hewlett Packard. TELADATA assigned three project managers and completed branch discovery and reports in under six weeks. Teladata also assisted in choosing the locations for the new headquarters and data center so that it could handle the new infrastructure. Teladata was responsible for the design, planning, and management of the corporate PBX and Call Center, branch office PBX, national long distance and local phone carriers, and established all telecommunications standards for each of the branches. In addition, **TELADATA** prepared construction documentation drawings, finalized budgets, developed RFP specifications, and managed the cabling selection process for the corporate headquarters and branches. Teladata was able to accomplish all necessary tasks on schedule. Teladata does ongoing work for Addison Avenue and manages many of the relationships with their telecommunications vendors and subcontractors.

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